



Maryland

Black & Decker  
Assistance Project

# Demographics

- Target Group
- Occupations
- Event Population
- Labor Market

# Project Partners

- Upper Shore WIB
- Talbot County Department of Social Services
- Talbot County Chamber of Commerce
- Upper Shore WIB, Maryland Job Service
- Chesapeake College
- Small Business Development Center
- Maryland Institute of Employment and Training Professionals

# Initial Screening

- Survey Document used for group and individual needs assessment.
  - 2 member Social Worker team ~ for initial meeting and review of survey.
- Based on initial review follow up meetings are scheduled.

# Follow Up Meetings

- **Information-Referral & Short-term Support Services**
  - **Conducted @**
    - **Worksite**
    - **One Stop Center**
    - **Triaged by 4 member Social Worker Team**
  - **Community Based Services**
  - **Intensive Case Management**

# Intensive Transitional Services

- Case Management Team (4 Social Workers)
  - Counselors develop
    - Individual plans
    - Service linkages
- Service referrals
  - Job search
  - Relocation
  - Training
  - Supportive services

# Job Transition Services

- Job Search Assistance
  - Self-Service and Core
    - Job Service Staff
- Intensive Services
  - Workshops
  - Seminars
  - Skills Assessment
  - Individual Employability Plan
    - Upper Shore Workforce Staff

# Training Services

- Career Counseling staff review the IEDP
  - To document the customer's career goal
  - Analyze skills & deficiencies to assess his/her career goal
  - Assist with choosing a training vendor
  - Customer Choice based on training plan
  - Individual Training Account established
  - Training Voucher provided
    - Upper Shore Workforce Investment Staff

# Continuous Service Delivery

- Prior, during or post Training Program
  - Customers are encouraged to utilize any or all One Stop Services Provided Through
    - Social Worker Team
    - Job Service – Core Services
    - LWIB Agency Staff – Intensive Services

The background is a blue gradient with a horizon line. The top half shows a lighter blue sky with wispy white clouds, and the bottom half shows a darker blue sea with gentle ripples. The word "Questions" is centered in the middle of the image.

# Questions